

Quality Policy

Brites Security Solution is committed to continually improving our activities to meet customer's demands and meet company quality objectives. All work and actions carried out by Brites Security Solutions affects the customer's perception of our service and value. Everyone can directly influence the quality of our work and, ultimately, the customer's satisfaction with Brites Security Solutions resulting in repeat or referral business.

Quality objectives can be best achieved by consulting our staff and our customers, listening to what they say and acting on their suggestions, thereby preventing problems rather than by correcting them after identification by the customer.

All work is undertaken and completed to the client's contractual requirements and assignment instructions. The type of work we undertake is intended to have a positive impact on the community and is not aimed at being in any way destructive. To demonstrate this we have implemented a management system set out to meet ISO9001:2008 and to show to our customers that we operate in a structured and professional manner. We are also committed to meeting the requirements of the required standards and best practices.

The purpose of the Quality Management System is to maintain, on continual basis that the services provided to its customers consistently meet or exceed their expectations. The company operates a system that regularly evaluates its processes and customer needs, and has set quantifiable objectives with plans in place to ensure that they are reviewed year on year for improvement.

The Quality Management System provides us with a method for setting measurable quality objectives. We shall regularly monitor and review these objectives and communicate the results throughout the business.

The management of the company is firmly committed to the systems, procedures and controls included in this manual, and the total participation of all personnel is mandatory. The Management Representative is entrusted with the authority and responsibility for the control of the Quality Management System.

This policy is a controlled document and shall be reviewed and amended, where applicable, to ensure that it remains relevant to the Company's business.

Approved by:

Signed: *S.A.M* **Position: Director Date:22/02/2016**